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7 Cloud computing—Part 5: The next computer revolution

by John McDaniel, contributing writer

In this CorelDRAW® series, we continue to explore cloud computing, the next big ongoing movement within the computer revolution.



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On the cover

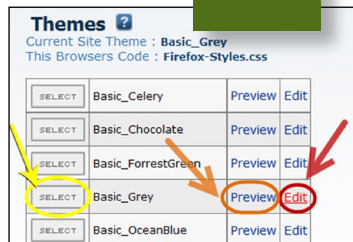


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10 Stamp Shop Web™: How to change settings in your website—Part 6

by Becky Skelley

Continuing our exploration of the *Settings Tab*, we'll examine the value and purpose behind *Site Terms*, as well as the importance of *SSL Settings*, *Taxes*, *Tax Classes* and the always important *Themes*.



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20 Killer words of customer service

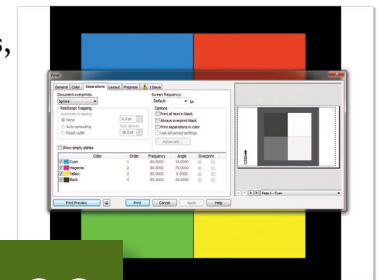
by Nancy Friedman, *The Telephone Doctor*

When dealing with customers, some words are downright deadly. Learn how to avoid language that can do in your business!

22 Making money with CorelDRAW: Screen printing—The artwork

by Judy and John McDaniel, contributing writers

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by Bruce Kasanoff

Email is a tricky medium; when you hit the SEND button, it can be difficult to know whether the words you have written will help you or hurt you.

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