## CONTENTS

## Features

6 A rewarding journey to help in Haiti by Anne Sbadis


## 10 Stamp Shop Web ${ }^{\mathrm{Tm}}$ :

How to use Customer Chat, ${ }^{\text {rn, }}$ Part 3
by Amanda Katon
Let's continue our look at the Chat tab by walking through the process of setting up and managing canned responses.

## 13 Getting Creative with CorelDRAW ${ }^{\text {® }}$

Understanding the basics of vector graphics
by Foster D. Coburn III


This month, we'll cover the basic techniques to create and edit vector graphics.

18 On the road: California Marking Device, Inc., Hermosa Beach, California by David Hachmeister
A fixture along the Pacific Coast Highway for more than 40 years, California Marking Device is a trip through time, filled with nostalgic memories and a humorous take on life in the stamp business.

## 24 Remembering Bruce Hale

by David Hachmeister
Bruce Hale owned Granite State Stamps in Manchester, New
Hampshire, and passed away in April 2014.

## Departments

28 Industry Indicator

29 Industry Impressions
30 Advertisers

30 Trade Service Ads

